

REDACTED FOR PUBLIC INSPECTION

Pulaski/White

RURAL TELEPHONE COOPERATIVE

Phone: 574.278.7121 Toll Free: 800.760.0848

Fax: 574.278.8448

HOME
WEBMAIL
CONTACT US
INFORMATION
SCHOLARSHIPS
PAYMENTS
SERVICES



Other Services To Consider

Additional services are available as well. Take a look and see how we can help you manage your life!

Directory Assistance

Just dial 4 1 1, whether it is a local or long distance number. There is a charge of \$0.45 for each local number and \$0.70 for each long distance number.

If at any time you need the services of an operator to place or complete a call, dial "0". The charge for this is an additional \$0.10 per minute.

For the telephone numbers of those businesses and individuals who have "800" numbers, dial 800.555.1212. There is a nominal charge for each call.

Customer Originated Trace

This feature allows you to have a harassing or nuisance call tracked.

- To use Customer Originated Trace, while you are still on the phone with the caller, depress the switch-hook or receiver button and release quickly. Listen for a special dial tone. (Or, if you have already hung up, just pick up the receiver again and listen for a normal dial tone.)
- Dial * 5 7. Listen for a confirmation announcement that the last call has been traced. Hang up.
- The number you traced will be recorded at Pulaski/White. Contact the County Sheriff's office to follow up on this matter and press charges. Information will not be provided to the customer (you).
- There is a \$10.00 charge each time this feature is used.

Double Listed Number

For \$1.00 per month, you can have your telephone listed under two names in the Pulaski/White directory.

Inside Wire Maintenance Plan

For pennies a day (\$2.00 per month), this plan covers repair of any station wire and/or jacks with no additional charge for materials or labor. A 30-day grace period applies upon sign-up. If you do not subscribe to Inside Wire Maintenance, you will be charged for service calls, both labor and materials.

Lifeline Assistance Program

Indiana offers a low income assistance program, called Lifeline Assistance, to help low income families afford landline telephone service. To be eligible, you must meet the low-income eligibility criteria established by the Indiana Utility Regulatory Commission (IURC) and live within the Pulaski/White service area. To be eligible for this program a customer must be a participant in one of the following programs:

- Medicaid
- Food stamps
- Supplemental Security Income (SSI)
- Federal public housing assistance of Section 8 (a Federal Housing Assistance Program administered by the Department of Urban Development)
- Low Income Home Energy Assistance Program (LIHEAP)



National School Lunch Program

- Temporary Assistance to Needy Families (TANF)
- Threshold of 135% of the Federal Poverty Guidelines (FPG).

Lifeline Assistance reduces an eligible customer's monthly Local Line Charge by \$9.25.

Other free services are available and service and installation fees will apply. Contact 888.830.6425 for more details and to sign up for the Lifeline Assistance Program.

Unlisted Telephone Number

For \$1.00 per month, you can keep your telephone number from being given out through directory assistance, and you can keep it out of the printed telephone directory.

Vacation / Winter Rate

This feature is available to assure your number is held for you during extended periods of absence. Local access rates are reduced to \$9.00 per month; end user charges and miscellaneous rates are half-priced. A \$15.00 service order fee is charged upon return to regular service. The maximum period of time this feature can be used is six (6) months within a 12-month period.

Vanity (Specific) Numbers

For \$25.00, we will research the availability of specific 800 numbers. Activation is another \$25.00.



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Telephone

Long Distance Rate & Coverage Area

6.5¢ per minute

Available in:

Burnettsville (826), Buffalo (278), Idaville (943), Kewanna (653), Monon (253), Monterey (542), Monticello (583), Royal Center (643), Star City (595), and Winamac (946).



Calling Plans

Long Distance Plans >>

Bundle Pricing >>

UNLIMITED local calling
\$18.25 per month

Directory

The Pulaski/White directory includes residential listings for Buffalo, Star City, Winamac, Monticello, and Idaville, including business listings. Directories are delivered each year to your home and are also available at our office in Star City and at the Buffalo Country Market.

Online Directory >>

Free Features

- *67 Caller ID Blocking
- 211 Helpline
- 611 Pulaski/White
- 711 Relay Indiana
- 811 Know What's Below. Call Before You Dig.
- Toll-Free Number
- Blocking Options
- Do-Not-Call Registry

Free Calling Features >>

Additional Features

- Anonymous Call Rejection
- Automatic Call Back
- Automatic Recall

REDACTED FOR PUBLIC INSPECTION

Calling Features
Pricing >>

- Call Forward Busy
- Call Forward Don't Answer
- Call Forwarding
- Cancel Call Waiting
- Call Waiting ID
- Caller ID Name & Number
- Caller ID Number
- Caller ID Blocking
- Directory Number Hunt
- Distinctive Ring
- Simultaneous Ring
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling
- Warm Line

Calling Features Info >>

Other Services To Consider

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- [Customer Originated Trace](#)
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- [Inside Wire Maintenance Plan](#)
- [Lifeline and Link-Up](#)
- [Unlisted Telephone Number](#)
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- [Vanity \(Specific\) Numbers](#)

Pulaski White
RURAL TELEPHONE COOPERATIVE



REDACTED – FOR PUBLIC INSPECTION

PULASKI WHITE RURAL TELEPHONE COOPERATIVE, INC. (SAC 320813)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY